



## User Manual

# Cancelation of Seafarer's license

V 1.0

2024

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to Services Directory, choose the category “Maritime Transportation”. Then select the Sub category “Seamen Affairs Services” ,then choice the service you need.
  - you can view the service Info or start the service immediately by clicking on Start Button



### Notice

The name of the Vehicle Operating Cards service has changed to the National Transportation Vehicle Permits service, and the names of its 8 sub-services have also changed.

Show More >



## Services

Cancelation of Seafarer's license



Request Status ✓

My Favourites

🔗 Most used services

📁 All Services

🏠 Zayed Housing Program ▾

🚗 Land Transport ▾

🚢 Maritime Transport ▲

Commercial Vessel Services (31)

Pleasure Boat Services (10)

Port Services (5)

PROs Services (7)

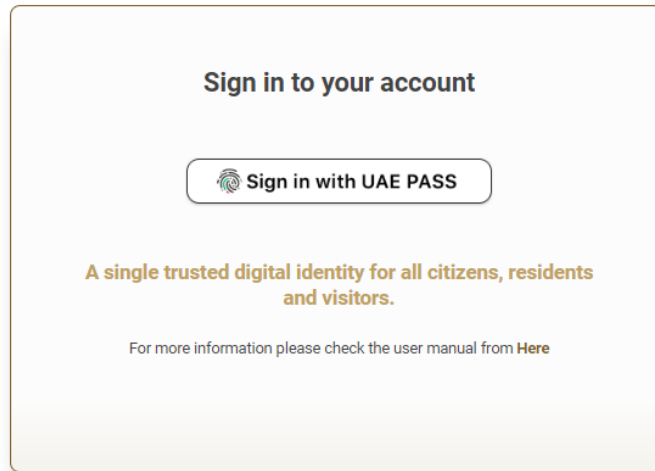
**Seamen Affairs Services (15)**

Maritime Transport

Cancelation of Seafarer's license

All Services >


3. Then it will redirect you to the Login page, you can login using UAE PASS.



4. Search for licence No.

Cancelation of Seafarer's License

License No \*

 Search

5. Fill the application Information.

## Cancelation of Seafarer's License

 Service User Guide (pdf 1.17 MB) 

## Seafarer Information

Registration Centre \*

Abu Dhabi Centre 

Book No		Name of Candidate in English	MARK VINCENT EVANGELSTA
Name of Candidate in Arabic	مارك فينسانتا	Nationality	348
Gender	M	Date of Birth	07/10/1985
Profession	45	Passport No	EB 0181228
Passport Issue Date	04/05/2010	Passport Issue Place	الفلبين
Passport Expiry Date	03/05/2015	Mobile No	971500000000
Emirates ID No.		Emirates ID Expiry Date	18/04/2013
Address	راس الخيمة	Email	JKA@EMI.AE
Book Issue Date		Book Expiry Date	
Regulation No			
Employer Name	وكالة ج. ل.د. للملاحة البحرية	Employer Address	راس الخيمة
Employer Phone	8	Employer Nationality	2

100%

Form Completion

 Save and Continue Later Next Back

### Cancelation of Seafarer's License

100%  
Form Completion

#### Upload Attachments

**TEST.jpg** 33.3 KB ✓ Success

Select or drag and drop files here  
(jpg, jpeg, png) extensions are allowed with maximum 1 file(s) and up to 2 MB of size.

The application form stamped by the company or electronic application \*

Select or drag and drop files here  
(jpg, jpeg, png, bmp, gif, pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Save and Continue Later

Previous

Next

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**6. Submit the request by click on “Submit“.**

### Cancelation of Seafarer's License

100%  
Form Completion

#### Submit and Finish

Comments

Please Add Comments

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I, the applicant, hereby declare that all the information and documents provided for this transaction are correct; and if they are proven incorrect or there is any tampering or forgery in them, the Ministry has the right to take the necessary legal measures regarding this \*


Save and Continue Later

Previous

Submit

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7. Fill the satisfaction survey about the eService, when the following pop-up shows up:



The image shows a screenshot of a "Customer Pulse Survey" pop-up window. The window has a white background and a grey border. In the top left corner, there is the United Arab Emirates coat of arms and the text "United Arab Emirates". In the top right corner, there is a logo for "نيس المتعاملين CUSTOMER PULSE" and a language dropdown menu set to "English". The main content area is titled "Customer Pulse Survey" and contains the question "Overall, how satisfied are you about the service? \*". Below the question is a five-star rating scale with seven stars in total, where the first five are filled and the last two are empty. The text "Extremely Dissatisfied" is positioned below the first star, and "Extremely Satisfied" is positioned below the last star. At the bottom center, there is a "Next" button and a small logo.



English

### Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of Service accessibility in the Smart Application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease & Simplicity of Service Application Steps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease and Variety of payment options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Possibility of Service Status Tracking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Completion time was reasonable & within my expectations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smart Application efficiency (no delays or errors in app)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of Online Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Previous Next



English

### Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

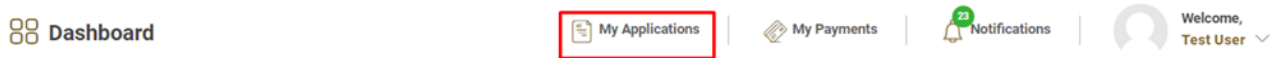
2000 characters left

Kindly provide your mobile number or Email for follow up

Previous Submit

8. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

- a. Click on the My Application as shown in the image below



- b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

### My Applications

Services by Category: Maritime Transport Services

Service: Please Select

My Company: Please Select

Company PRO: Please Select

Application Status: Please Select

Keyword (Reference Number):

Use Date Range

**Search** **Reset Filters**