UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE

الإمـارات العربـيـة المتحـدة
وزارة الطاقـــــة والبنيــــــة التحتيـــــــة

User Manual

Cancelation of Seafarer's license

V 1.0

2024

1. Open MOEI website: https://www.moei.gov.ae

2. From the home page, go to Services Directory, choose the category "Maritime Transportation". Then select the Sub category "Seamen Affairs Services" ,then choice the service you need.

   • you can view the service Info or start the service immediately by clicking on Start Button

3. Then it will redirect you to the Login page, you can login using UAE PASS.

Sign in to your account

Sign in with UAE PASS

A single trusted digital identity for all citizens, residents and visitors.

For more information please check the user manual from **Here**
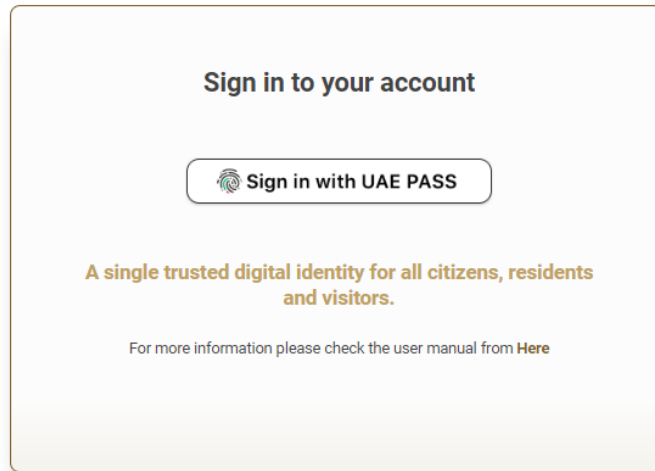
4. Search for licence No.

Cancelation of Seafarer's License

License No *

Search

5. Fill the application Information.

Cancelation of Seafarer's License

📄 Service User Guide (pdf 1.17 MB) ⬇

Seafarer Information

Registration Centre *

Abu Dhabi Centre ▼

Book No		Name of Candidate in English	MARK VINCENT EVANGELSTA
Name of Candidate in Arabic	مارك فينسانت	Nationality	348
Gender	M	Date of Birth	07/10/1985
Profession	45	Passport No	EB 0181228
Passport Issue Date	04/05/2010	Passport Issue Place	الفلبين
Passport Expiry Date	03/05/2015	Mobile No	971500000000
Emirates ID No.		Emirates ID Expiry Date	18/04/2013
Address	راس الخيمة	Email	JKA@EMI.AE
Book Issue Date		Book Expiry Date	
Regulation No			

Employer Name	وكالة ج .ك. أ للملاحة البحرية	Employer Address	راس الخيمة
Employer Phone		Employer Nationality	2

100%
Form Completion

📷 Save and Continue Later   ✓ Next   ↩ Back

Cancelation of Seafarer's License

Service User Guide (pdf 1.17 MB) ⬇

Upload Attachments

TEST.jpg   33.3 KB   ✓ Success   🗑

Select or drag and drop files here
(jpg.jpeg.png) extensions are allowed with maximum 1 file(s) and up to 2 MB of size.

The application form stamped by the company or electronic application *

Select or drag and drop files here
(jpg.jpeg.png.bmp.gif.pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Capture_100per.PNG   146 KB ✓ Success   🗑

100%
Form Completion

[📷 Save and Continue Later] [↩ Previous] [✓ Next] [↩ Back]

6. **Submit the request by click on "Submit".**

Cancelation of Seafarer's License

Service User Guide (pdf 1.17 MB) ⬇

Submit and Finish

Comments

Please Add Comments

☑ I, the applicant, hereby declare that all the information and documents provided for this transaction are correct; and if they are proven incorrect or there is any tampering or forgery in them, the Ministry has the right to take the necessary legal measures regarding this *

100%
Form Completion

[📷 Save and Continue Later] [↩ Previous] [✓ Submit] [↩ Back]

7. Fill the satisfaction survey about the eService, when the following pop-up shows up:

United Arab Emirates

نبـــض المتعامـــل
CUSTOMER PULSE

English ⌄

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	☆	☆	☆	☆	☆	☆	☆
Ease of Service accessibility in the Smart Application	☆	☆	☆	☆	☆	☆	☆
Ease & Simplicity of Service Application Steps	☆	☆	☆	☆	☆	☆	☆
Ease and Variety of payment options	☆	☆	☆	☆	☆	☆	☆
Possibility of Service Status Tracking	☆	☆	☆	☆	☆	☆	☆
Service Completion time was reasonable & within my expectations	☆	☆	☆	☆	☆	☆	☆
Smart Application efficiency (no delays or errors in app)	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆

Previous   Next

United Arab Emirates

نبـــض المتعامـــل
CUSTOMER PULSE

English ⌄

Customer Pulse Survey

Is there anything else you would like to share with us?
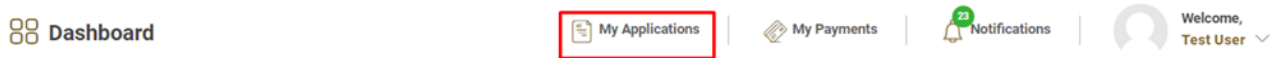
Please select ⌄

2000 characters lefts

Kindly provide your mobile number or Email for follow up

Previous   Submit

8. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

    a. Click on the My Application as shown in the image below

    b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status: